Filed 06/05/2008

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Document 1

Case 5:08-cv-02819-RS

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- 2. According to 15 U.S.C. § 1692:
- There is abundant evidence of the use of abusive, deceptive, and unfair debt a. collection practices by many debt collectors. Abusive debt collection practices contribute to the number of personal bankruptcies, to marital instability, to the loss of jobs, and to invasions of individual privacy.
- Existing laws and procedures for redressing these injuries are inadequate to protect b. consumers.
- Means other than misrepresentation or other abusive debt collection practices are c. available for the effective collection of debts.
- Abusive debt collection practices are carried on to a substantial extent in interstate d. commerce and through means and instrumentalities of such commerce. Even where abusive debt collection practices are purely intrastate in character, they nevertheless directly affect interstate commerce.
- It is the purpose of this title to eliminate abusive debt collection practices by debt e. collectors, to insure that those debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged, and to promote consistent State action to protect consumers against debt collection abuses.

#### II. JURISDICTION

- Jurisdiction of this Court arises under 15 U.S.C. § 1692k(d), 28 U.S.C. § 3. 1337, and supplemental jurisdiction exists for the state law claims pursuant to 28 U.S.C. § 1367. Declaratory relief is available pursuant to 28 U.S.C. §§ 2201 and 2202.
- This action arises out of Defendant's violations of the Fair Debt Collection 4. Practices Act, 15 U.S.C. § 1692 et seq. ("FDCPA") and the Rosenthal Fair Debt Collection Practices Act, California Civil Code § 1788 et seq. ("RFDCPA").

### III. VENUE

Venue in this judicial district is proper pursuant to 28 U.S.C. § 1391(b), in 5. that a substantial part of the events or omissions giving rise to the claim occurred in this judicial district. Venue is also proper in this judicial district pursuant to 15 U.S.C. § 1692k(d), in that the

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Defendants transact business in this judicial district and the violations of the FDCPA complained of occurred in this judicial district.

## IV. INTRADISTRICT ASSIGNMENT

This lawsuit should be assigned to the San Jose Division of this Court because 6. a substantial part of the events or omissions which gave rise to this lawsuit occurred in Santa Clara County.

### V. PARTIES

- 7. Plaintiff, LENORA GERALDINE ARAGON (hereinafter "Plaintiff"), is a natural person residing in Santa Clara County, California. Plaintiff is a "consumer" within the meaning of 15 U.S.C. § 1692a(3) and a "debtor" within the meaning of Cal. Civil Code § 1788.2(h).
- Defendant, TATE & KIRLIN ASSOCIATES, INC., (hereinafter "T&K"), is 8. a Pennsylvania corporation engaged in the business of collecting debts in this state with its principal place of business located at: 2810 Southampton Road, Philadelphia, Pennsylvania, 19154. T&K can be served at the address of its Agent for Service of Process: TATE & KIRLIN ASSOCIATES, INC., c/o National Registered Agents, Inc., 2030 Main Street, Suite 1030, Irvine, California 92614. The principal purpose of T&K is the collection of debts using the mails and telephone, and T&K regularly attempts to collect debts alleged to be due another. T&K is a "debt collector" within the meaning of 15 U.S.C. § 1692a(6) and Cal. Civil Code § 1788.2(c).

## VI. FACTUAL ALLEGATIONS

- 9. On a date or dates unknown to Plaintiff, Plaintiff is alleged to have incurred a financial obligation, namely an Cross Country Bank credit card account bearing account number XXXX-XXXX-6005 (hereinafter "the alleged debt"). The alleged debt was incurred primarily for personal, family or household purposes and is therefore a "debt" as that term is defined by 15 U.S.C. § 1692a(5) and a "consumer debt" as that term is defined by Cal. Civil Code § 1788.2(f).
- 10. Sometime thereafter on a date unknown to the Plaintiff, the alleged debt was consigned, placed or otherwise transferred to Defendant for collection from the Plaintiff.
  - Thereafter, Defendant sent a collection letter (Exhibit "1") to Plaintiff which 11.

FAIR DEBT COLLECTION PRACTICES ACT

COMPLAINT

Fair Debt Collection Practices Act ("FDCPA"), 15 U.S.C. § 1692 et seq.

Plaintiff brings the first claim for relief against Defendant under the Federal

Plaintiff repeats, realleges, and incorporates by reference paragraphs 1

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through 38 above.

as that term is defined by the RFDCPA, Cal. Civil Code § 1788.2(f).

Defendant has violated the RFDCPA in the following respects:

COMPLAINT

Defendant continued collection efforts against Plaintiff after

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a.

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- Declare that Defendant violated the Rosenthal Fair Debt Collection Practices Act,
   Cal. Civil Code § 1788.17;
- d. Award Plaintiff statutory damages in an amount not exceeding \$1,000 pursuant to 15 U.S.C. § 1692k(a)(2)(A);

		December 1	04 00/06/2000 1 4go 7 01 10	
1	e. Award Plaintiff a statutory penalty in an amount not less than \$100 nor greater than			
2	\$1,000 pursuant to Cal. Civil Code § 1788.30(b);			
3	f.	Award Plaintiff statutory damages	in an amount not exceeding \$1,000 pursuant to	
4	15 U.S.C. § 1692k(a)(2)(A), as incorporated by Cal. Civil Code §1788.17;			
5	g. Award Plaintiff the costs of this action and reasonable attorneys fees pursuant to 15			
6	U.S.C. § 1692k(a)(3) and Cal. Civil Code §§ 1788.17 and 1788.30(c); and			
7	h.	Award Plaintiff such other and furt	her relief as may be just and proper.	
8				
9			CONSUMER LAW CENTER, INC.	
10			By: /s/ Jovanna R. Longo branna hour	
11			Jovanna R. Longo Esq. Attorney for Plaintiff	
12			LENORA GERALDINE ARAGON	
13		CEDTIFICATION DIDSII	ANT TO CIVIL I D 2.16	
14	CERTIFICATION PURSUANT TO CIVIL L.R. 3-16			
15	Pursuant to Civil L.R. 3-16, the undersigned certifies that as of this date, other than the			
16	named parties, there is no such interest to report.  /s/ Jovanna R. Longo Jovanna Longo			
17			Jovanna R. Longo Jovanna Longo, Esq.	
18			, , , , , , , , , , , , , , , , , , ,	
19	DEMAND FOR JURY TRIAL			
20	PLEASE TAKE NOTICE that Plaintiff, LENORA GERALDINE ARAGON, hereby			
21	demands a trial by jury of all triable issues of fact in the above-captioned case.			
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23			/s/ Jovanna R. Longo / DVAMMA Jone Jovanna R. Longo, Esq.	
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		-7- COMPL		
		COWIL	WILL	

Case 5:08-cy-02819-RS

2810 Southampton Road Philadelphia PA 19154

ADDRESS SERVICE REQUESTED

May 12, 2007

#BWNKGZZ
#TY63DF9D18# 8365347-051
Lenora G Aragon
1470 Sanborn Ave
San Jose CA 95110-3615

Document 1 L'AFINE 66/15/2018 IN PASSING IAILES

2810 Southam, n Road • Philadelphia, PA 19154 Toll Free (877) 982-0001 • (267) 407-0101

Yes, please remove this account from my credit report (enclosed is full payment)

Yes, I am settling this account in full for \$811.42 (enclosed is \$811.42)

Tate & Kirlin Associates
2810 Southampton Rd
Philadelphia PA 19154-1207
Intelligential description of the control of the contr

\*\* Detach Upper Portion and Return with Payment \*\*\*

Client: APPLIED CARD BANK Client Ref #: 4227097367536005

Account #: 8365347 Balance:\$ 1622.84

SPECIAL OFFERS FROM APPLIED CARD BANK

Applied Card Bank is offering you two programs to help you satisfy your account.

1. CLEAR YOUR CREDIT PROGRAM

2. SETTLEMENT PROGRAM



CLEAR YOUR CREDIT Program: Applied Card Bank, formerly Cross Country Bank, has authorized us to extend to you their "Clear Your Credit" offer. Applied Card Bank will remove this account from your credit report once you have paid the balance in full. Please note that it may take up to 90 days after payment in full for your credit report to be updated.

SETTLEMENT Program: Applied Card Bank will accept 50% of your balance which is \$811.42 as settlement in full on your account.

Please note that these are two separate offers. If you wish to have your account removed from your credit report, you must pay the balance in full. The Clear Your Credit Program is separate from the Settlement Program.

Should you have any questions, please do not hesitate to contact our office at (877) 982-0001.

Yours truly, -

# Mark Brewer

This is an attempt to collect a debt and any information obtained will be used for that purpose. Tate & Kirlin Associates is a professional debt collection agency.

Change of Address:	City:	State:	Zip:	
Home Telephone #:	Business Telephone #:			
IF YOU WISH TO PAY BY VISA OR MA THE INFORMATION BELOW AND RET	STERCARD (CIRCLE ONE) FILL IN JRN THE ENTIRE LETTER TO US	- USA	Accordance of	
	\$	/_	_	
Account Number	Payment Amount	Expire Da	te	
Card Holder Name	s	ignature of Card He	older	

# REFUSE TO PAY LETTER

Tote & Kirlin A	5SDCi	ates_
Collection Agency's Name		
2810 Southam. Collection Agency's Address	ptoo	Rd.
Philadelphia	PA	19154

7-13-07 Today's Date CERTIFIED MAIL RETURN RECEIPT REQUESTED

7605 3110 0600 4788 1335

Re: Account No. 8365347

Dear Sir or Madam:

I have enclosed a copy of the last collection letter that you sent to me.

In this regard, please be advised that I dispute this debt and refuse to pay.

PLEASE MARK YOUR FILES ACCORDINGLY.

Trusting in your good offices, I remain . . .

Very Truly Yours,

Lenora Aragon

Sign your native here

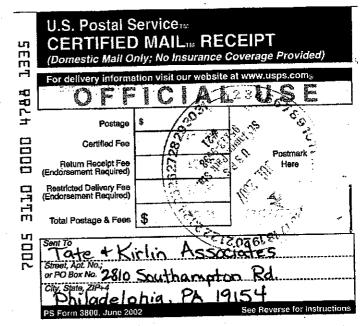
Lenora Aragon

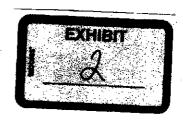
We nora Uragon

Print your name here

1470 Sanborn Ave.

San Jose CA 95110





2810 Southatripton Road 819-RS Philadelphia PA 19154

ADDRESS SERVICE REQUESTED

May 12, 2007

#BWNKGZZ #TY63DF9D18# 8365347-051 Lenora G Aragon 1470 Sanborn Ave San Jose CA 95110-3615

Halandalanaftarittimisellisidesentlilidarittimiselli

Document 1 28 16 South and 200 Road Palanadel phid, PA 19154

Toll Free (c, 1) 982-0001 • (267) 407-0101

Yes, please remove this account from my credit report (enclosed is full payment)

Yes, I am settling this account in full for \$811.42 (enclosed is \$811.42)

Tate & Kirlin Associates 2810 Southampton Rd Philadelphia PA 19154-1207 laditaleeedhalaladeethaldisedeedhallladala



\*\*\* Detach Upper Portion and Return with Payment \*\*\*

056522-TATE1051TY63DF9D18

Client: APPLIED CARD BANK Client Ref #: 4227097367536005

Account #: 8365347 Balance: \$ 1622.84

SPECIAL OFFERS FROM APPLIED CARD BANK

Applied Card Bank is offering you two programs to help you satisfy your account.

CLEAR YOUR CREDIT PROGRAM
 SETTLEMENT PROGRAM

CLEAR YOUR CREDIT Program: Applied Card Bank, formerly Cross Country Bank, has authorized us to extend to you their "Clear Your Credit" offer. Applied Card Bank will remove this account from your credit report once you have paid the balance in full. Please note that it may take up to 90 days after payment in full for your credit report to be updated.

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Should you have any questions, please do not hesitate to contact our office at (877) 982-0001.

Yours truly.

# Mark Brewer

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Change of Address:	City:	State:	Zip:	
Home Telephone #:	Business Telephone #:			
IF YOU WISH TO PAY BY VISA OF THE INFORMATION BELOW AND	MASTERCARD (CIRCLE ONE) FILL IN RETURN THE ENTIRE LETTER TO US	W.S.A.		
	\$	/_	-	
Account Number	Payment Amount	Expire Da	te	
Card Holder Name	Si	gnature of Card H	older	



<u>Home</u> | Help

**Track & Confirm** 

# Track & Confirm

## **Search Results**

Label/Receipt Number: 7005 3110 0000 4788 1335 Detailed Results:

- Delivered, July 19, 2007, 8:02 am, PHILADELPHIA, PA 19154
- Acceptance, July 16, 2007, 4:19 pm, SAN JOSE, CA 95113

(< Back)

Return to USPS.com Home >

Track & Confirm	
Enter Label/Receip	t Number.

POSTAL INSPECTORS
Preserving the Trust

site map contact us government services jobs National & Premier Accounts Copyright @ 1999-2004 USPS. All Rights Reserved. Terms of Use Privacy Policy

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.  Print your name and address on the reverse so that we can return the card to you.  Attach this card to the back of the mailpiece, or on the front if space permits.  1. Article Addressed to:  Tate + Kirlin Associates  2810 Southampton Rd  Philadelphia, PA 19154	A Signature  X De Agent Addresse Agent Addresse Addresse Addresse Addresse C. Date of Deliver Addresse Agent Addresse Ad
	4. Restricted Delivery? (Extra Fee) ☐ Yes
2. Article Number (Transfer from service label) 7005 311	0 0000 4788 1335
PS Form 3811, February 2004 Domestic Re	eturn Receipt 102595-02-M-15-

EXHIBIT

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## Case 5:08-cv-02819-RS

Document 1 AFTER 08/08/28/08/19 INPARS SOFTIA I'ES

2810 Southampton Road Philadelphia PA 19154

ADDRESS SERVICE REQUESTED

August 22, 2007

#BWNKGZZ #TY6F29C5E9# 8365347-051 Lenora G Aragon 1470 Sanborn Ave San Jose CA 95110-3615  2810 Southamp. In Road • Philadelphia, PA 19154 Toll Free (877) 982-0001 • (267) 407-0101

> Yes, please remove this account from my credit report (enclosed is full payment)

Yes, I am settling this account in full for \$811.42 (enclosed is \$811.42)

Tate & Kirlin Associates 2810 Southampton Rd Philadelphia PA 19154-1207 lm [[[almodick]mln&mllmlallmdonfmalllmlelml



\*\*\* Detach Upper Portion and Return with Payment \*\*\*

000917-TATE1051TV6F29C5E9

Client: APPLIED CARD BANK Client Ref #: 4227097367536005

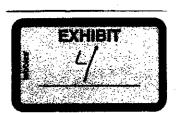
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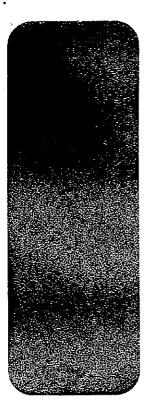
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Yours truly,

## Mark Brewer

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Change of Address:	City:	State:	_ Zip:	
Home Telephone #:	Business Telephone #:			
IF YOU WISH TO PAY BY VISA OR M THE INFORMATION BELOW AND RE	MASTERCARD (CIRCLE ONE) FILL IN RETURN THE ENTIRE LETTER TO US	V/S4	down	
	<b>. . . .</b>			
Account Number	Payment Amount	Expire D	ate	
Oard Holder Norms	· s	ignature of Card I	lolder	





PRESORTED FIRST CLASS





© JS 44 (Rev. 12/07) (cand rev 12/05):08-cv-02819-RSCIPPEUCENVER SHEED 06/05/2008 Page 1 of 1 The JS 44 civil cover sheet and the information contained in either replace nor supplement the filling and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON PAGE TWO OF THE FORM.) PLAINTIFFS (a) DEFENDANTS LENORA GERALDINE ARAGON TATE & KIRLIN ASSOCIATES, INC. County of Residence of First Listed Defendant (b) County of Residence of First Listed Plaintiff Santa Clara (IN U.S. PLAINTIFF CASES ONLY) (EXCEPT IN U.S. PLAINTIFF CASES) NOTE: IN LAND CONDEMNATION CASES, USE THE LAND INVOLVED. (c) Attorney's (Firm Name, Address, and Telephone Number) Attorneys (If Known) Consumer Law Center, Inc. C08 12 South First Street, Suite 1014 San Jose, California 95113-2418 Telephone Number (409) 294-6100 II. BASIS OF JURISDICTION (Place an "X" in One Box Only) III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintiff (For Diversity Cases Only) and One Box for Defendant) PTF DEF PTF DEF U.S. Government 3 Federal Question Citizen of This State 1 Incorporated or Principal Place  $\square$  4 Plaintiff (U.S. Government Not a Party) of Business In This State U.S. Government 4 Diversity Citizen of Another State 2 Incorporated and Principal Place **5** Defendant (Indicate Citizenship of Parties in Item III) of Business In Another State 3 Foreign Nation Citizen or Subject of a 6 Foreign Country IV. NATURE OF SUIT (Place an "X" in One Box Only) CONTRACT TORTS FORFEITURE/PENALTY BANKRUPTCY OTHER STATUTES 110 Insurance PERSONAL INJURY PERSONAL INJURY ☐610 Agriculture 422 Appeal 28 USC 158 400 State Reapportionment 120 Marine 310 Airplane 620 Other Food & Drug 423 Withdrawal 362 Personal Injury 1410 Antitrust 130 Miller Act 315 Airplane Product ☐ 625 Drug Related Seizure 28 USC 157 Med. Malpractice 430 Banks and Banking 140 Negotiable Instrument of Property 21 USC 881 Liability 5 Personal Injury -1450 Commerce 150 Recovery of Overpayment B20 Assault, Libel & Product Liability ■630 Liquor Laws 460 Deportation PROPERTY RIGHTS & Enforcement of Judgment **□**640 R.R. & Truck Slander 8 Asbestos Personal 1470 Racketeer Influenced and 320 Copyrights 151 Medicare Act 330 Federal Employers' Injury Product 650 Airline Regs. Corrupt Organizations 330 Patent 152 Recovery of Defaulted Liability Liability 660 Occupational × 480 Consumer Credit 3840 Trademark Student Loans Safety/Health 340 Marine 3490 Cable/Sat TV PERSONAL PROPERTY (Excl. Veterans) 1690 Other 345 Marine Product 810 Selective Service 7370 Other Fraud 153 Recovery of Overpayment Lisbility 1850 Securities/Commodities/ 371 Truth in Lending LABOR SOCIAL SECURITY of Veteran's Benefits ⊒350 Motor Vehicle Exchange 380 Other Personal 160 Stockholders' Suits 355 Motor Vehicle ☐ 710 Fair Labor Standards 875 Customer Challenge 1861 HTA (1395ff) Property Damage 190 Other Contract Product Liability 12 USC 3410 Act 362 Black Lung (923) 385 Property Damage 195 Contract Product Liability 360 Other Personal Injury 720 Labor/Mgmt. Relations 3863 DIWC/DIWW (405(g)) 890 Other Statutory Actions Product Liability 196 Franchise 891 Agricultural Acts 730 Labor/Mgmt.Reporting 1864 SSID Title XVI PRISONER 1892 Economic Stabilization Act & Disclosure Act 7865 RSI (405(g)) REAL PROPERTY CIVIL RIGHTS 1893 Environmental Matters PETITIONS 740 Railway Labor Act 3894 Energy Allocation Act 790 Other Labor Litigation 210 Land Condemnation 441 Voting 1510 Motions to Vacate 220 Foreclosure 3442 Employment 7791 Empl Ret Inc. 1895 Freedom of Information Sentence FEDERAL TAX SUITS Security Act Act 230 Rent Lease & Ejectment 1443 Housing/ Habeas Corpus: 1900 Appeal of Fee 240 Torts to Land 370 Taxes (U.S. Plaintiff 530 General Accommodations Determination 245 Tort Product Liability 444 Welfare or Defendant) I 535 Death Penalty 290 All Other Real Property 445 Amer. w/Disabilities 3871 IRS---Third Party Under Equal Access 540 Mandamus & Other **IMMIGRATION** 26 USC 7609 to Justice Employment 1550 Civil Rights 462 Naturalization Application 1950 Constitutionality of 446 Amer, w/Disabilities 1555 Prison Condition 463 Habeas Corpus State Statutes Other Alien Detainee 1440 Other Civil Rights 465 Other Immigration Actions V. ORIGIN (Place an "X" in One Box Only) Transferred from Appeal to District ■ 1 Original 2 Removed from ☐ 6 Multidistrict 3 Remanded from 4 Reinstated or 5 another district 7 Judge from Proceeding State Court Appellate Court Reopened (specify) Litigation Magistrate Judgment Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): Federal Fair Debt Collection Practices Act, 15 U.S.C. sec 1692, et seq VI. CAUSE OF ACTION Brief description of cause: Unlawful debt collection practices VII. REQUESTED IN CHECK IF THIS IS A CLASS ACTION **DEMAND \$** CHECK YES only if demanded in complaint: COMPLAINT: UNDER F.R.C.P. 23 JURY DEMAND: ▼ Yes No VIII. RELATED CASE(S) PLEASE REFER TO CIVIL L.R. 3-12 CONCERNING REQUIREMENT TO FILE "NOTICE OF RELATED CASE". IF ANY IX. DIVISIONAL ASSIGNMENT (CIVIL L.R. 3-2) (PLACE AND "X" IN ONE BOX ONLY) SAN FRANCISCO/OAKLAND IN SAN JOSE SIGNATURE OF ATTORNEY OF RECORD